WHS Complaints Procedure 2022



If possible, talk with the person concerned first.

You could ask a friend to support you to do this.

You can also ask the International Staff to support you to do this.

School Complaints

<u>Talk to the International Dean Ms</u> <u>Jennie England</u>

englandj@waihekehigh.school.nz

• Homestay Complaints

Talk to the Homestay Coordinator Bridget Compton

022 641 9804 international@waihekehigh.school.nz

• <u>Complaints</u>

Talk to the International Director
Michelle Barber
027 2753717
international@waitekehigh school pz

• Mr Mikaere October

principal@waihekehigh.school.nz

The next step after the Principal is the Waiheke High School Board of Trustees. You can contact them through:

office@waihekehigh.school.nz

Contact NZQA:

qadrisk@nzqa.govt.nz

or call them on: 0800 697 296

 If your complaint is about fees, contact
 iStudent complaints:

www.istudent.org.nz

or call them on: 0800 00 66 75